

# SMART GOVERNMENT INVOICING: INVOICE PROCESSING PLATFORM



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# Introductions

Presenter	Organization	Topic
Mr. Peter Moore	U.S. Department of the Treasury Bureau of the Fiscal Service	
Mr. John Hill	U.S. Department of the Treasury Bureau of the Fiscal Service	Invoice Processing Platform
Ms. Michelle Yanok	U.S. Department of the Treasury Bureau of the Fiscal Service Administrative Resource Center	Federal Shared Service Provider Perspective: Benefits of Using IPP in a Shared Service Environment
Ms. Karren Alexander	U.S. Department of Agriculture	Agency Perspective: Benefits of Implementing IPP
Mr. Charles Russell	CACI International	Large Financial Management System Provider: Holistic View of Integrating and Using IPP
Ms. Perry Pidgeon Hooks	Hooks Book Events	Vendor Perspective: Benefits of Using IPP



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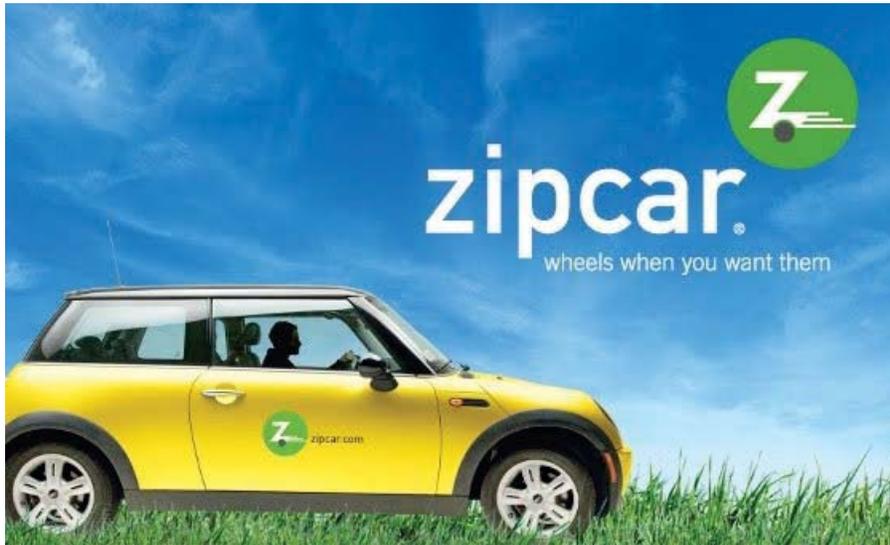
# INVOICE PROCESSING PLATFORM

Mr. John Hill, Assistant Commissioner, Payments Management  
U.S. Department of the Treasury, Bureau of the Fiscal Service



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# The Car Sharing Solution



**vs.**



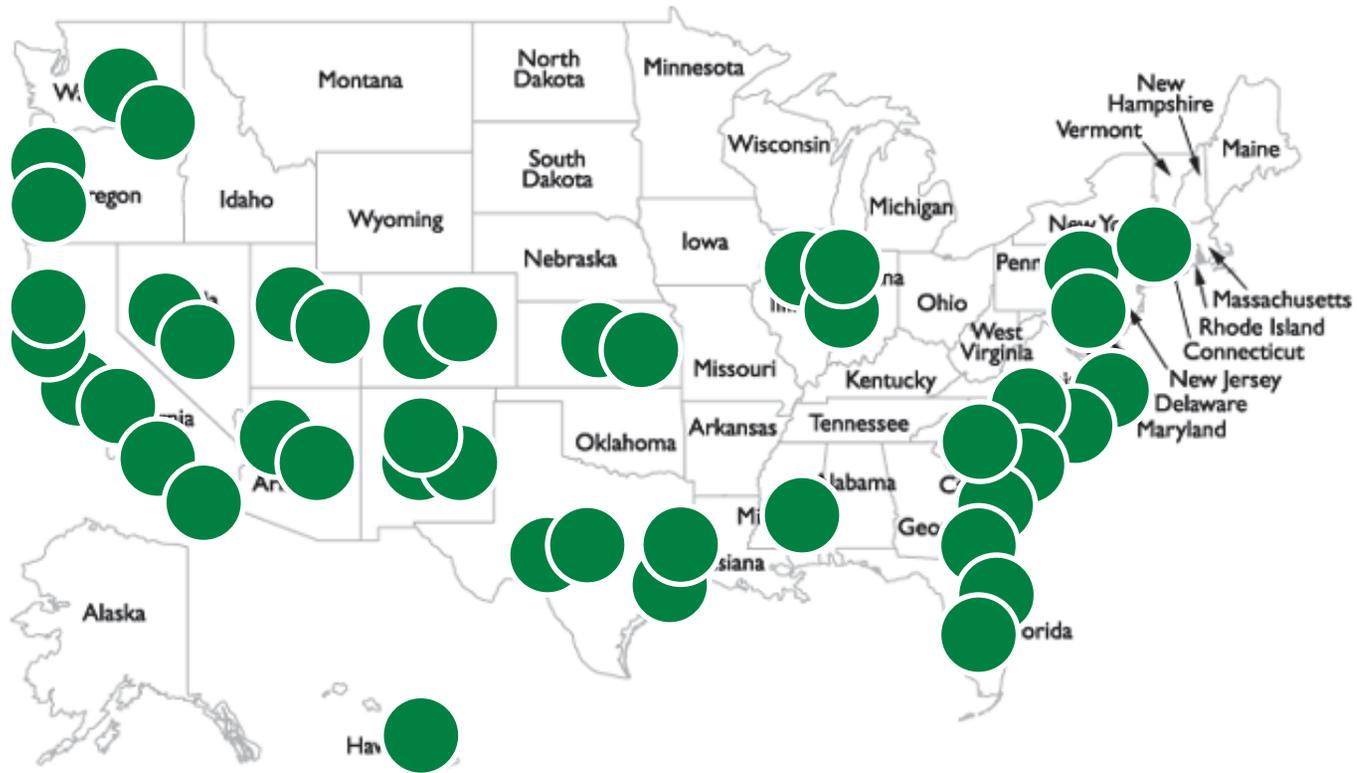
## A Better Value

# The Car Sharing Solution



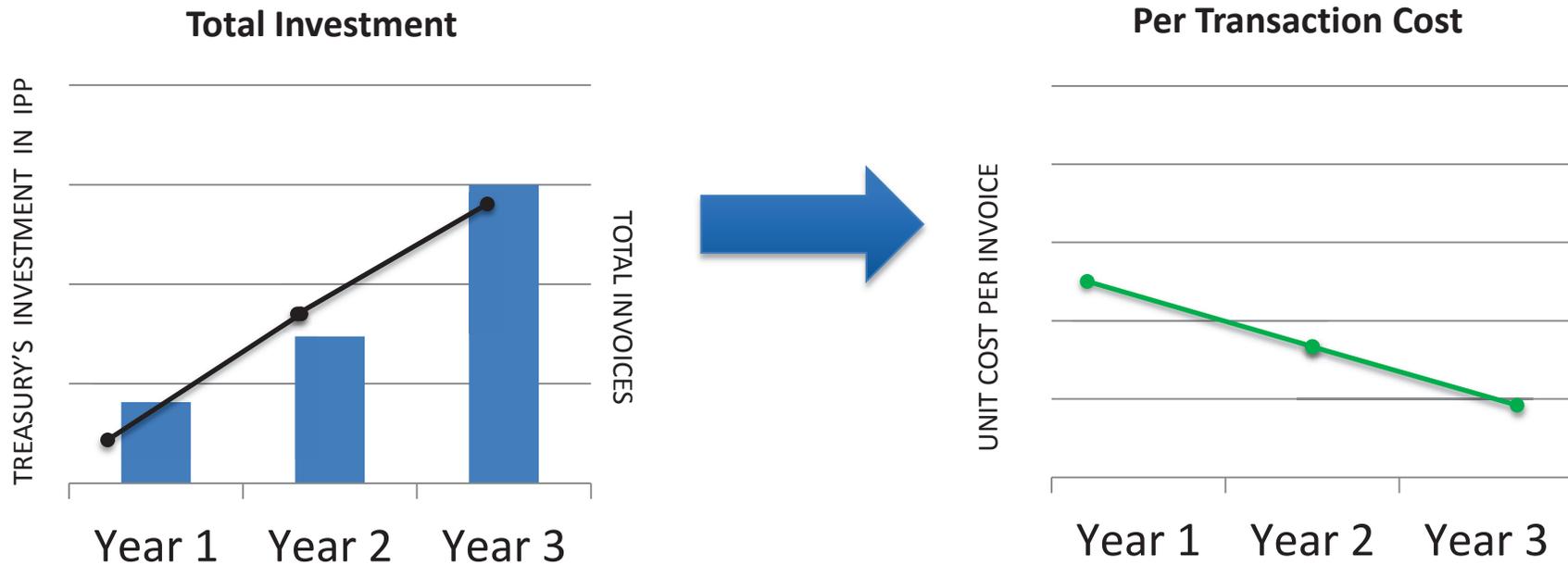
## No Hassles or Maintenance

# The Car Sharing Solution



## Nationwide Benefits

# IPP = A Better Value



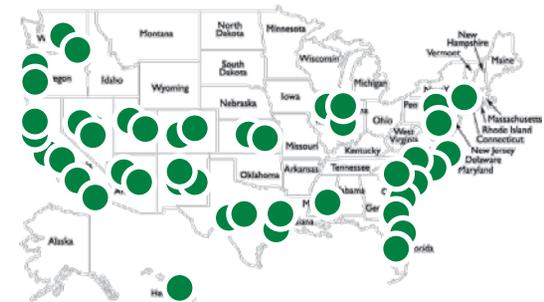
# IPP = No Hassles or Maintenance

- Secure, FISMA compliant shared solution
- No procurement, just a simple Memorandum of Understanding (MOU) with Treasury
- Interfaces to standard financial systems
- Well established call center for password resets, enrollment, etc.
- Over 20-30 system enhancements tested and implemented annually



# IPP = Nationwide Benefits

- Over **69,000** vendors enrolled
- Most agencies find that **more than 50%** of their vendors are already enrolled in IPP
- Vendors can batch invoices
- Linked to Treasury's payment system



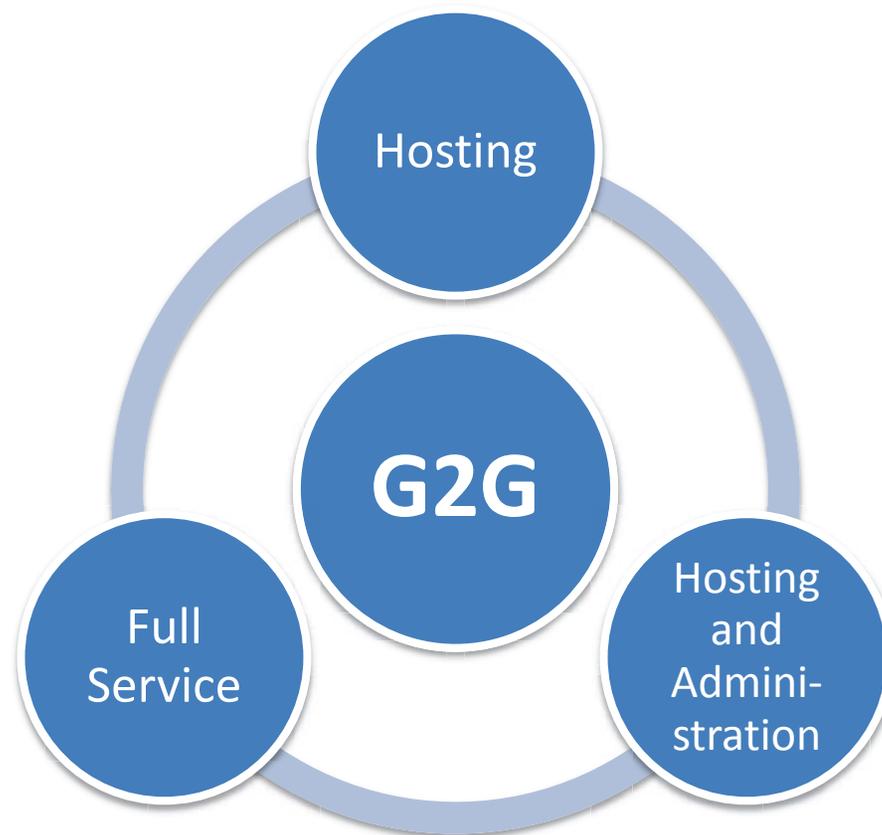
# FEDERAL SHARED SERVICE PROVIDER PERSPECTIVE: BENEFITS OF USING IPP IN A SHARED SERVICE ENVIRONMENT

Ms. Michelle Yanok, Accounting Services Division, Manager  
U.S. Department of the Treasury Bureau of the Fiscal Service

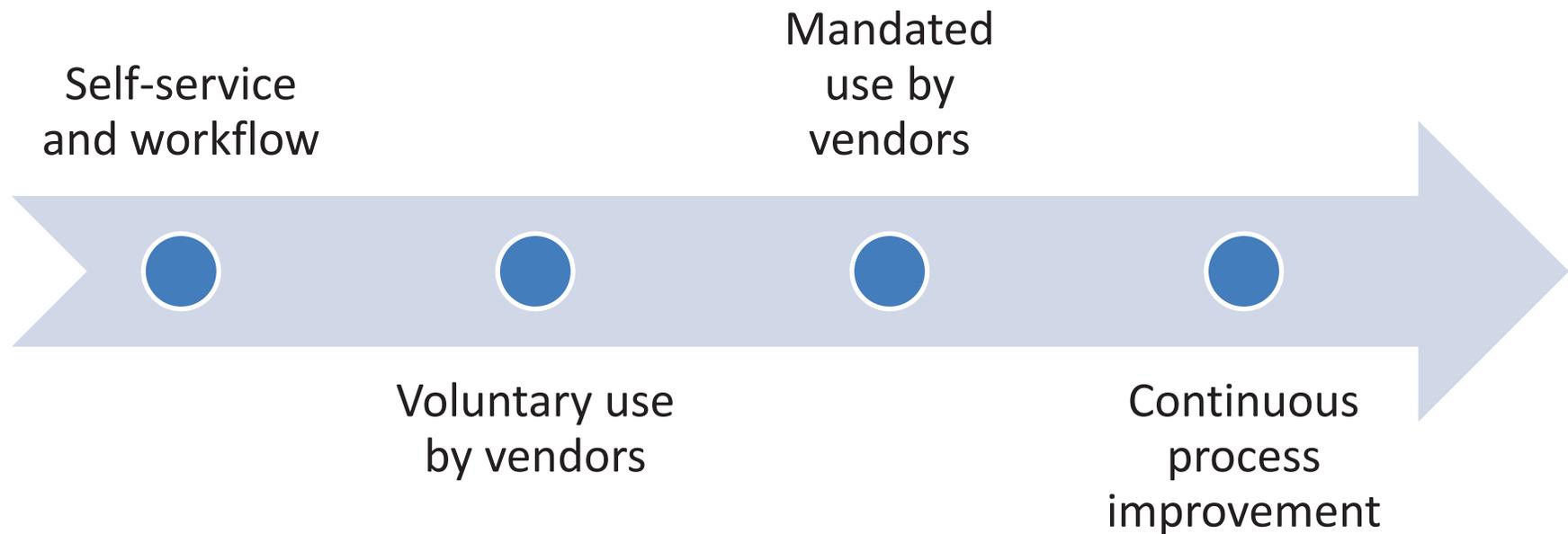


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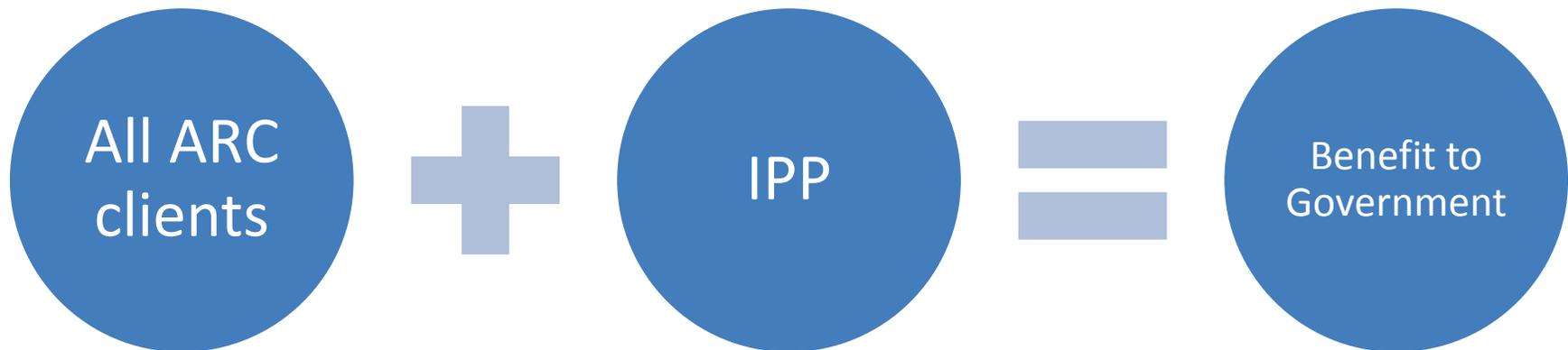
# Shared Service Provider Perspective



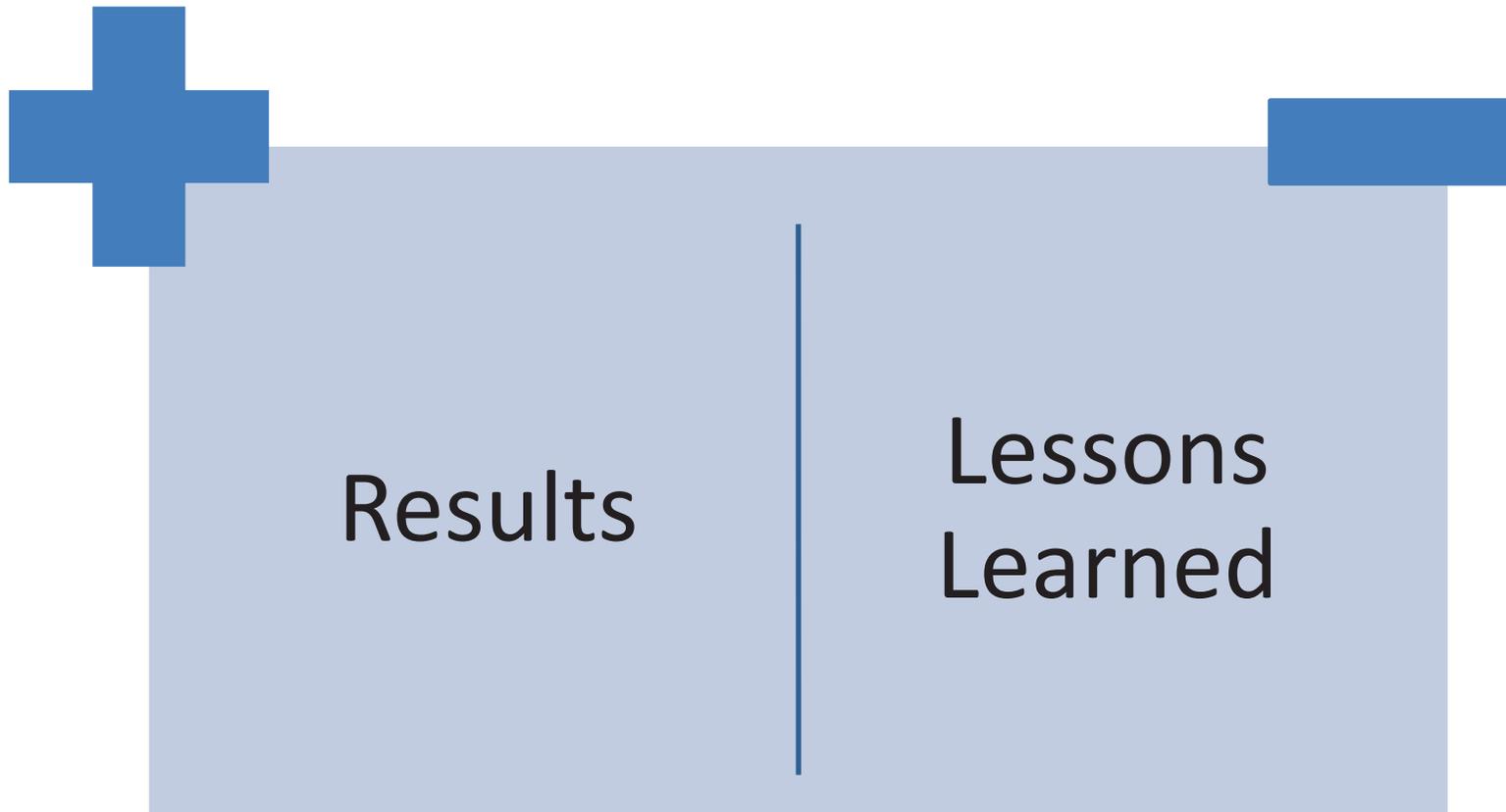
# IPP Implementation Strategy



# IPP Status



# ARC's Experience with IPP



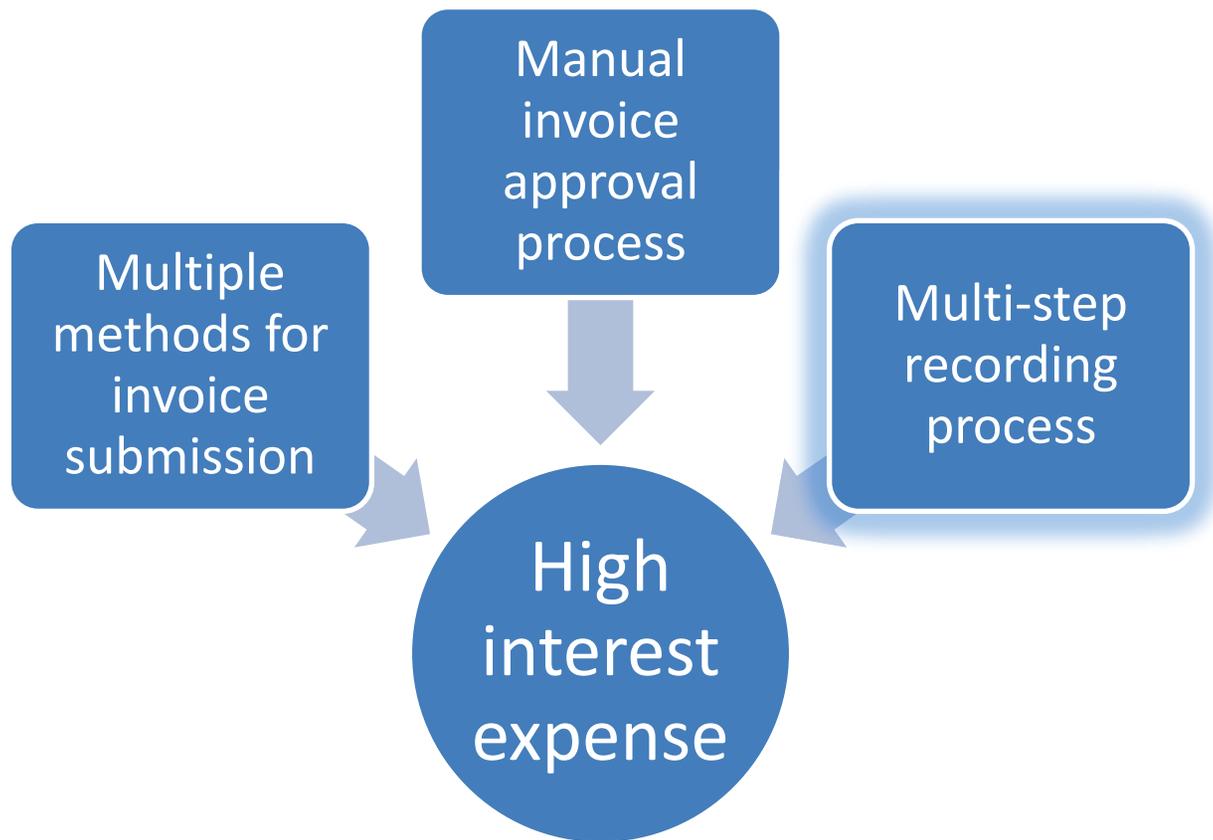
# AGENCY PERSPECTIVE: BENEFITS OF IMPLEMENTING IPP

Ms. Karren Y. Alexander, Associate Director  
Controller Operations Division, Office of the Chief Financial Officer  
U.S. Department of Agriculture

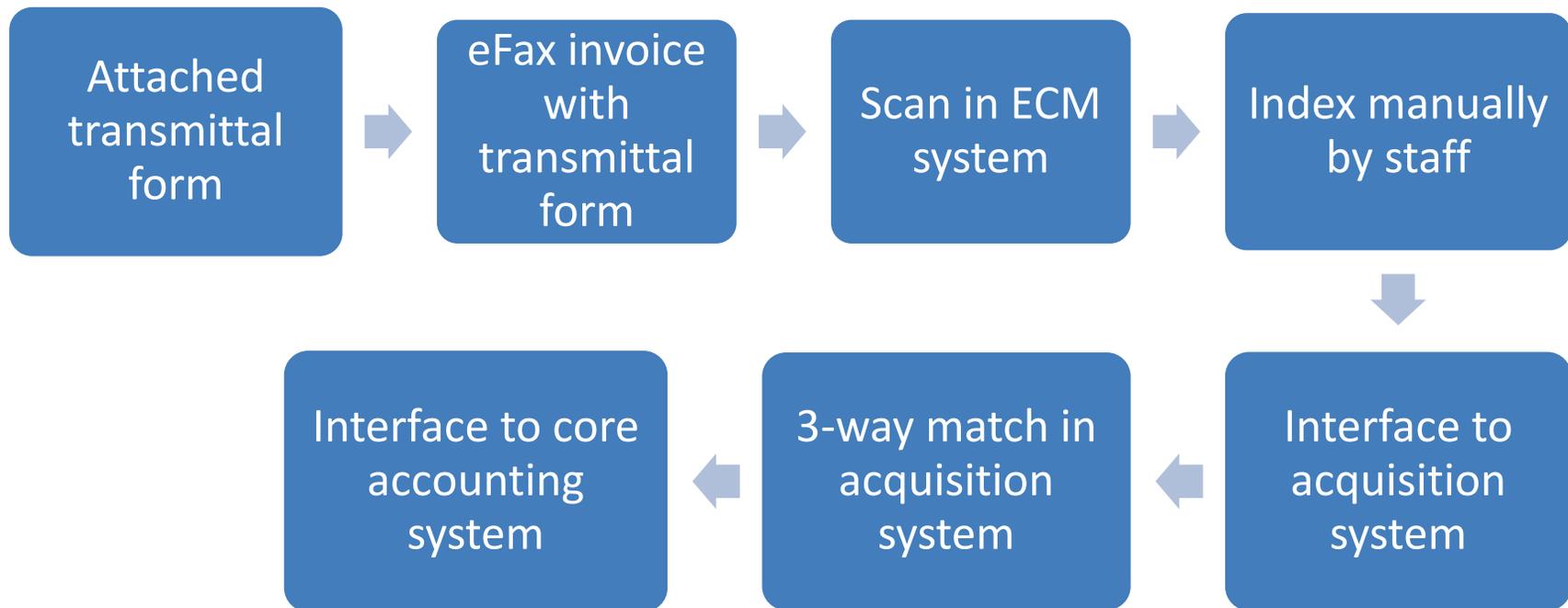


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# Challenges with Manual Invoicing



# Multi-Step Invoice Recording Process



# Opportunities with IPP

Vendors create, submit and track invoices online

Agencies approve or reject invoices online

Customer service provided by IPP

**AVOID COSTS AND  
REDUCE WORK**



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# Avoid Costs and Reduce Work with IPP

**Decommission  
current systems**

Increase efficiency  
through electronic  
invoice approval  
workflow

Decrease effort  
required to ensure  
invoices are correct  
and match their POs

Improve Prompt Pay  
compliance and  
decrease interest  
penalties

Reduce volume of  
payment and  
Treasury offset  
related inquiries

Automatic  
escalation to  
supervisor based on  
Prompt Pay code

# Results from Implementing IPP

Feature	Benefit
Single invoice submission process across USDA agencies	Unifies department business processes
Electronic invoice approval or rejection	Reduces or eliminates paper, fax and phone
Automatic escalation to supervisor and/or Contracting Officer based on Prompt Pay code	No nagging CORS
Queue management	Automates approver tasking



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# MORE Results from Implementing IPP

Feature	Benefit
Delegation and reassignment capabilities	Keep workload moving
Payment notifications to the vendor	Reduces or eliminates incoming phone calls
Centralized receipting	Speeds process and improves tracking
Interface with IPP to update payment status	Clarifies vendor cash flow



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# Reactions to IPP

Agency: “What?  
Another new system?”



“We like it.”

Vendors: “We love it!”



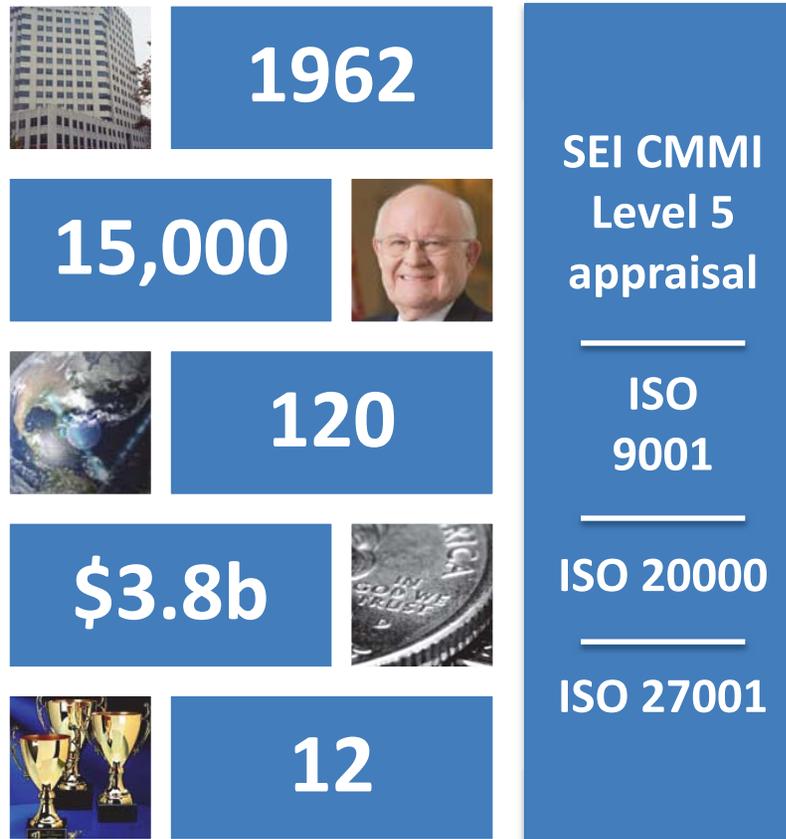
# **LARGE FINANCIAL MANAGEMENT SYSTEM PROVIDER: HOLISTIC VIEW OF INTEGRATING AND USING IPP**

Mr. Charles Russell, Senior Project Manager  
CACI International



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# CACI International “By the Numbers”



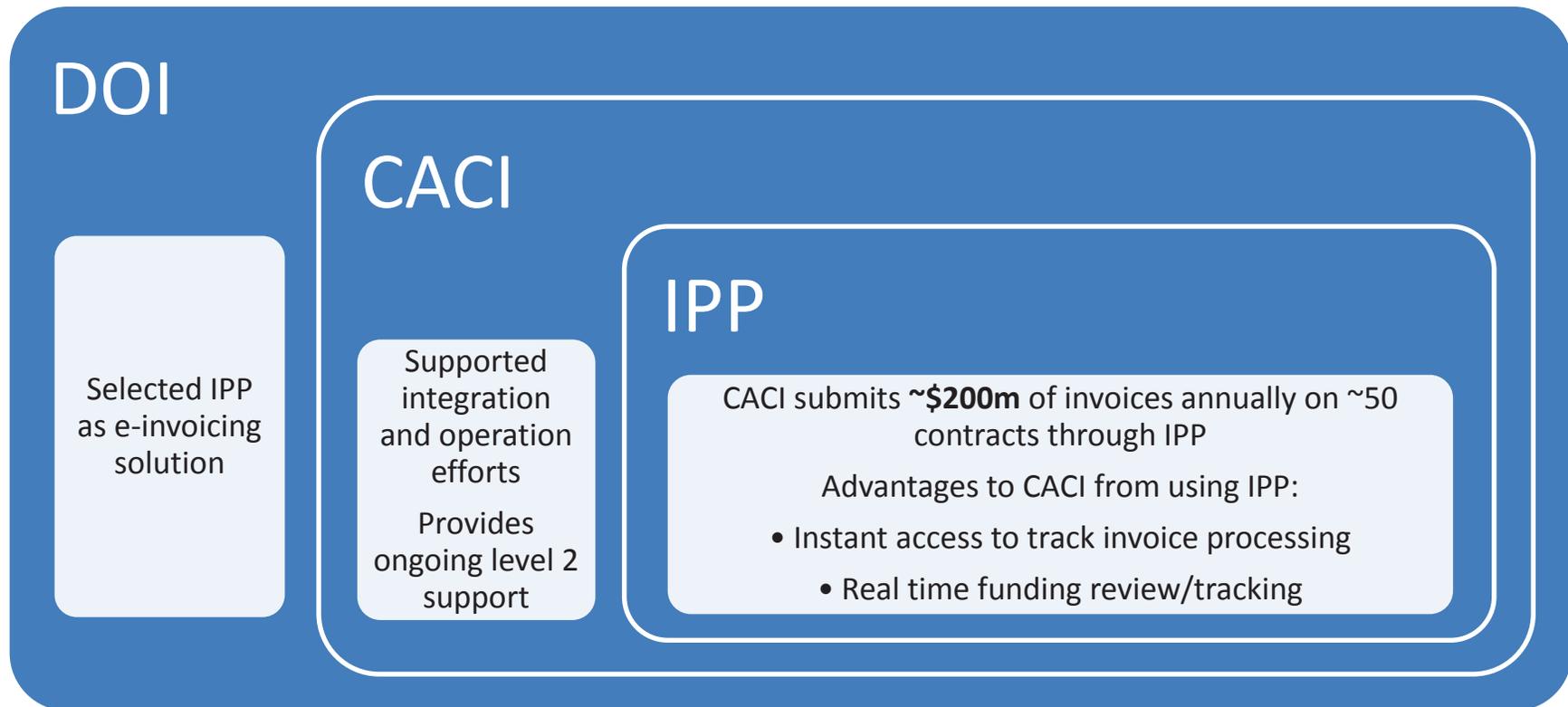
# CACI and the Federal Government



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# CACI and IPP



# VENDOR PERSPECTIVE: BENEFITS OF USING IPP

Ms. Perry Pidgeon Hooks, President, Hooks Book Events

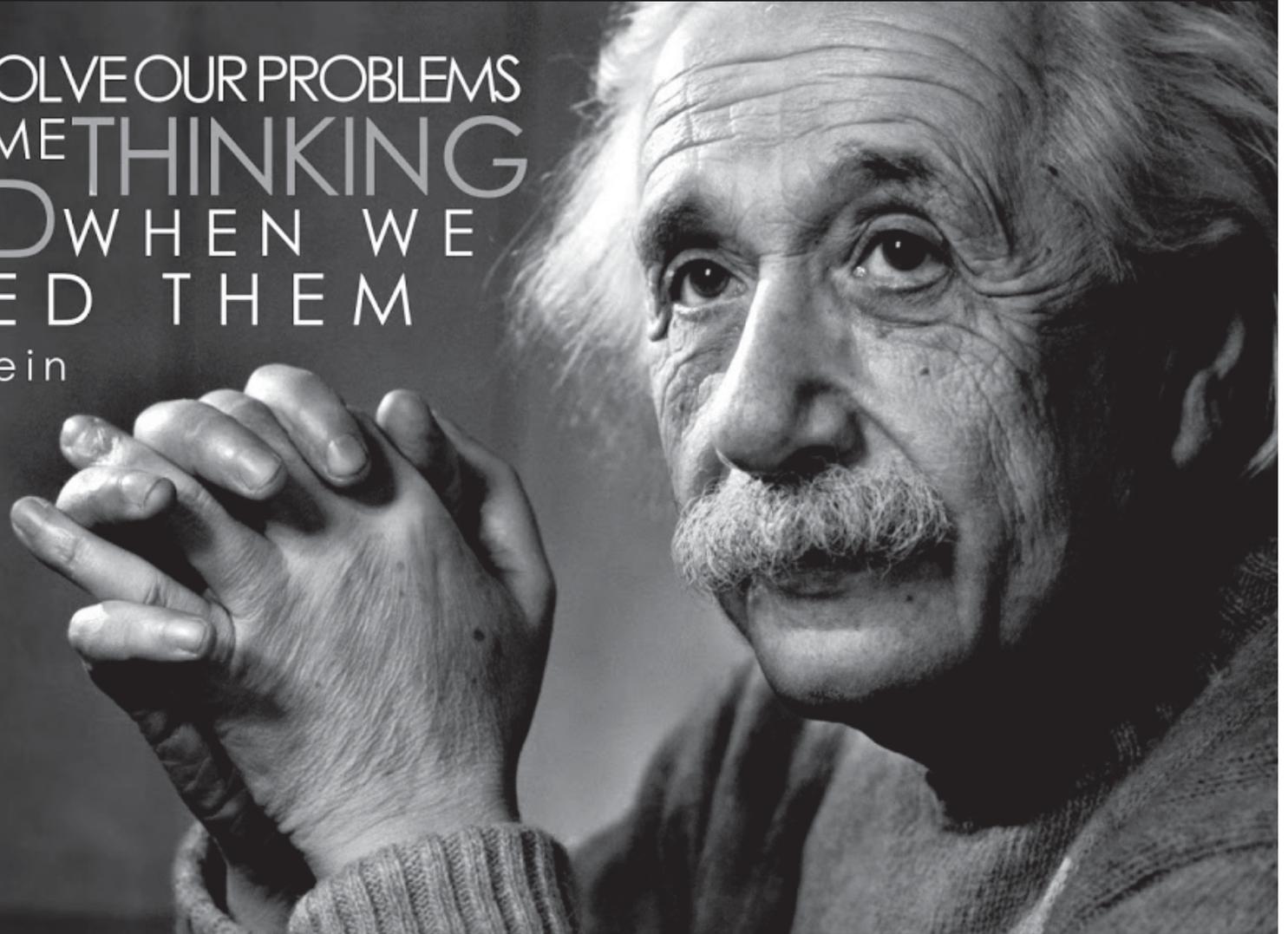


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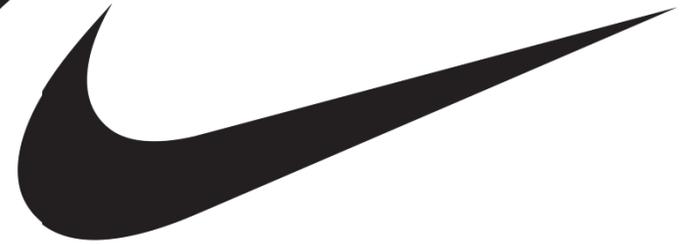
**HOOKS**bookevents  
*Infuse Ideas*

WE CANNOT SOLVE OUR PROBLEMS  
WITH THE SAME THINKING  
WE USED WHEN WE  
CREATED THEM

-Albert Einstein



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# QUESTIONS?



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