SMART GOVERNMENT INVOICING: INVOICE PROCESSING PLATFORM

SMART GOVERNMENT INVOICING

LEAD. TRANSFORM. DELIVER
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INVOICE PROCESSING PLATFORM

Mr. John Hill, Assistant Commissioner, Payments Management
U.S. Department of the Treasury, Bureau of the Fiscal Service
The Car Sharing Solution

A Better Value
The Car Sharing Solution

No Hassles or Maintenance
The Car Sharing Solution

Nationwide Benefits
IPP = A Better Value
IPP = No Hassles or Maintenance

- Secure, FISMA compliant shared solution
- No procurement, just a simple Memorandum of Understanding (MOU) with Treasury
- Interfaces to standard financial systems
- Well established call center for password resets, enrollment, etc.
- Over 20-30 system enhancements tested and implemented annually
IPP = Nationwide Benefits

• Over **69,000** vendors enrolled
• Most agencies find that **more than 50%** of their vendors are already enrolled in IPP
• Vendors can batch invoices
• Linked to Treasury’s payment system
FEDERAL SHARED SERVICE PROVIDER PERSPECTIVE: BENEFITS OF USING IPP IN A SHARED SERVICE ENVIRONMENT

Ms. Michelle Yanok, Accounting Services Division, Manager
U.S. Department of the Treasury Bureau of the Fiscal Service
Shared Service Provider Perspective

- Hosting
- G2G
- Full Service
- Hosting and Administration
IPP Implementation Strategy

Self-service and workflow

Mandated use by vendors

Voluntary use by vendors

Continuous process improvement
IPP Status

All ARC clients + IPP = Benefit to Government
ARC’s Experience with IPP

Results

Lessons Learned
AGENCY PERSPECTIVE: 
BENEFITS OF IMPLEMENTING IPP

Ms. Karren Y. Alexander, Associate Director
Controller Operations Division, Office of the Chief Financial Officer
U.S. Department of Agriculture
Challenges with Manual Invoicing

- Multiple methods for invoice submission
- Manual invoice approval process
- Multi-step recording process

High interest expense
Multi-Step Invoice Recording Process

1. Attached transmittal form
2. eFax invoice with transmittal form
3. Scan in ECM system
4. Index manually by staff
5. Interface to core accounting system
6. 3-way match in acquisition system
7. Interface to acquisition system
Opportunities with IPP

- Vendors create, submit and track invoices online
- Agencies approve or reject invoices online
- Customer service provided by IPP

AVOID COSTS AND REDUCE WORK
Avoid Costs and Reduce Work with IPP

- Decommission current systems
- Increase efficiency through electronic invoice approval workflow
- Decrease effort required to ensure invoices are correct and match their POs
- Improve Prompt Pay compliance and decrease interest penalties
- Reduce volume of payment and Treasury offset related inquiries
- Automatic escalation to supervisor based on Prompt Pay code
# Results from Implementing IPP

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<tr>
<th>Feature</th>
<th>Benefit</th>
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<td>Single invoice submission process across USDA agencies</td>
<td>Unifies department business processes</td>
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<tr>
<td>Electronic invoice approval or rejection</td>
<td>Reduces or eliminates paper, fax and phone</td>
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<tr>
<td>Automatic escalation to supervisor and/or Contracting Officer based on Prompt Pay code</td>
<td>No nagging CORS</td>
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<td>Queue management</td>
<td>Automates approver tasking</td>
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## MORE Results from Implementing IPP

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<td>Delegation and reassignment capabilities</td>
<td>Keep workload moving</td>
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<tr>
<td>Payment notifications to the vendor</td>
<td>Reduces or eliminates incoming phone calls</td>
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<td>Centralized receipting</td>
<td>Speeds process and improves tracking</td>
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<td>Interface with IPP to update payment status</td>
<td>Clarifies vendor cash flow</td>
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Reactions to IPP

Agency: “What? Another new system?”

“We like it.”

Vendors: “We love it!”
LARGE FINANCIAL MANAGEMENT SYSTEM PROVIDER: HOLISTIC VIEW OF INTEGRATING AND USING IPP

Mr. Charles Russell, Senior Project Manager
CACI International
CACI International “By the Numbers”

- Founded in 1962
- 15,000 employees
- 120 SEI CMMI Level 5 appraisal
- $3.8b in revenue
- 12 ISO 9001
- ISO 20000
- ISO 27001
CACI and the Federal Government

Serving our customers with innovation, excellence, and integrity

Business System Solutions
- C4 Solutions
- Cyberspace Solutions
- Enterprise IT Solutions
- Geospatial Solutions
- Healthcare Solutions
- Identity Management Solutions

Integrated Security Solutions
- Investigation and Litigation Support Solutions
- ISR Solutions
- Knowledge Management Solutions
- Logistics and Material Readiness
- Mobility Solutions
- Program Management and SETA Services

LEAD. TRANSFORM. DELIVER
CACI and IPP

CACI submits ~$200m of invoices annually on ~50 contracts through IPP

Advantages to CACI from using IPP:
- Instant access to track invoice processing
- Real time funding review/tracking

Selected IPP as e-invoicing solution

Supported integration and operation efforts
Provides ongoing level 2 support
VENDOR PERSPECTIVE: BENEFITS OF USING IPP

Ms. Perry Pidgeon Hooks, President, Hooks Book Events
WE CANNOT SOLVE OUR PROBLEMS WITH THE SAME THINKING WE USED WHEN WE CREATED THEM

- Albert Einstein
QUESTIONS?